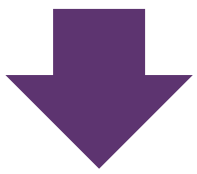


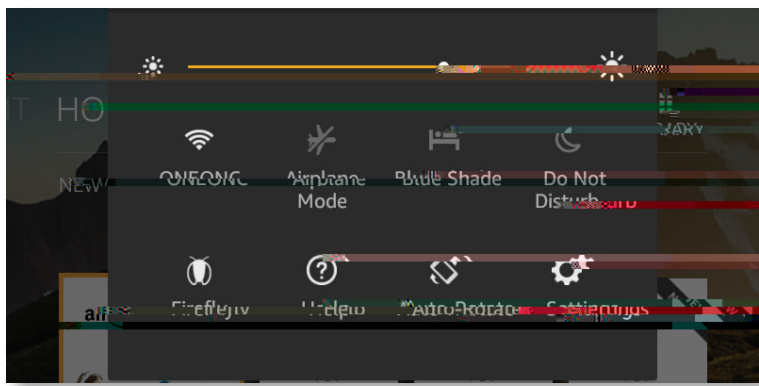


The document or app I'm looking for is not on my Kindle.



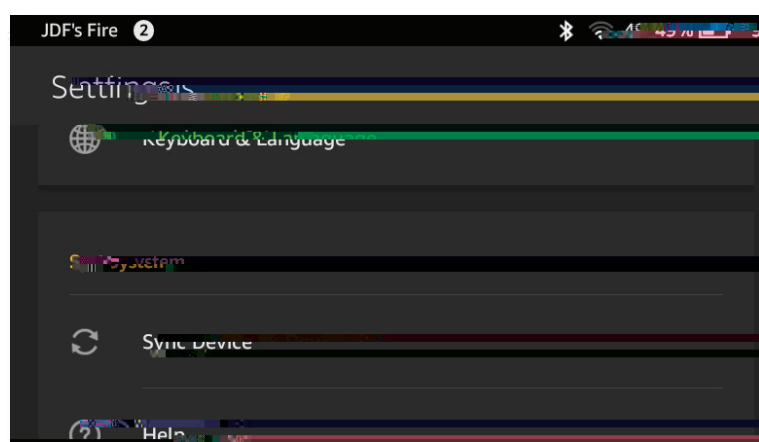
Scroll down from the top of the screen to the Settings

that you are connected to Kindle_ACCESS WiFi



Settings

a. Press Sync Device 15 times



The Internet is not working



Scroll down from the top of the screen to the Settings



Is WiFi on?

- a. It should be lit up.
 - i. on the WiFi button & Switch it if it's



Is Airplane mode ON?

- a. Is the icon lit up?
 - i. on it to turn it OFF.

Is it connected to Kindle_ACCESS? It should say KINDLE_ACCESS under the WiFi icon.

- a. If not, the QR code to connect.

b. or the WiFi :

If you are still having issues: Forget All Other Networks

- a. the first 3 networks on the Wi-Fi list that are not Kindle_ACCESS and Forget